

## ► Computer Pools

Authentication with UHH-Kennung or specific user ID for lectures (time limited)

**Mac Pool:** ground floor, 14d

**Windows Pools:** ground floor, 14b, 1<sup>st</sup> floor, 118 left

**Linux Pool:** 1st floor, 118 right

**Workstations (Mac, Windows):** ground floor, 14a

**Short Time WS:** ground floor 6

**Wireless:** ground floor, Foyer

**Multimedia:** Altbau, 201, 202, 209, 212

**Printers (self-service):** ground floor 6, 14b, 1st floor, 117

**Specific Output Devices:** ground floor, 6

Hint: Additional computer pools in the departments, usually for their students. Authentication in some cases with the UHH-Kennung, in others specific user ID required.

Further Information:

<http://www.rrz.uni-hamburg.de/arbeitsplatzrechner/oeffentlich/pools.html>

## ► Need Help?

**Beratung (User Help Desk):**

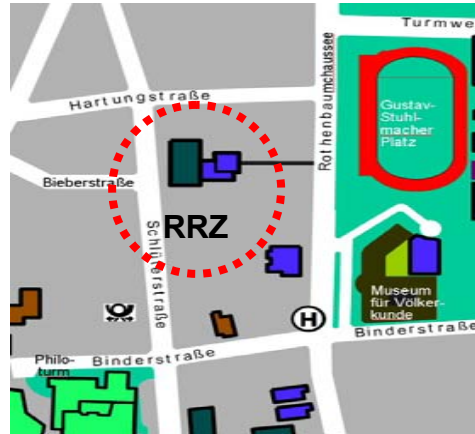
- UHH-Kennung
- Print Contingents
- Wireless Networking Support
- Books (RRZN-Schriften)

**STiNE-Line (via telephone / in person / on line)**

- STiNE access data / TAN
- UHH-Kennung
- How to use STiNE

**ServiceLine (Telephone Hotline)**

## ► Location



## ► Opening Hours

**Computer-Pools:** (ground floor, 1st floor)

Monday: 9:00 a.m. – 10:45 p.m.

Tuesday – Friday: 8:00 a.m. – 10:45 p.m.

Sa, Su, Holiday: 10:00 a.m. – 6:00 p.m. (photo id!)

**Beratung:** (User Help Desk, **ground floor, R.19**)

Monday – Friday: 10:00 a.m. – 5:00 p.m.

Sa, Su, Holiday: 12:00 a.m. – 5:00 p.m.

General information / help mo, – fr. during the opening hours of the RRZ

**STiNELine:** (Tel.: 040 428 844 844, **1st floor, R.121**)

Monday – Friday: 9:00 a.m. – 6:00 p.m.

**RRZ-Services at the Campuscenter:**

Monday – Wednesday : 9:00 a.m. – 1:00 p.m.,

Thursday: 2:00 p.m. – 6:00 p.m.

**ServiceLine:** (Tel.: 040 428 38 7790)

Monday – Friday: 8:30 a.m. – 8:30 p.m.

## Welcome to the Computing Centre of the Hamburg University



## Services for Students



- Computer Pool
- Wireless Networking
- E-Mail
- On Line Storage (UHHDisk)
- Software
- Printouts up to DIN A0
- Print Quota
- STiNE Support
- RRZ-Services at the CampusCenter

Info-Flyer online:

<http://www.rrz.uni-hamburg.de/studierende.html>

RRZ-Info-CD for Students online:

<http://www1.uni-hamburg.de/RRZ/Info-CD-RRZ-Online/html/startseite.htm>

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**Regionales Rechenzentrum (RRZ)**

**der Universität Hamburg (UHH)**

Schlüterstr. 70, 20146 Hamburg

<http://www.rrz.uni-hamburg.de/>

## ▶ UHH-UserID (UHH-Kennung)

The **UHH-Kennung** is the access permission to most of the services. It is valid for the whole study period. Students of the UHH get the **UHH-Kennung** at the enrolment from the **STiNE** system. It is required for:

- E-Mail
- Computer-Pools and Printing
- UHHDisk
- Student Software

Search workstations in libraries

- Wireless Networking at the UHH

## ▶ E-Mail-Account

Each UHH-Kennung gets automatically an **E-Mail Account** on the mail host for students (Public).

- E-Mail-Address: :  
*first.lastname@studium.uni-hamburg.de*
- Web-Access:  
<https://surfmail.rrz.uni-hamburg.de>

## ▶ STiNE-UserID

The **STiNE-Kennung** is the access permission to the Studieninformationsnetz (STiNE) and to the eLearning systems. It is valid for the whole study period. Students of the UHH get the **UHH-Kennung** at the enrolment from the **STiNE** system. It is required for:

- Organisation of the courses of studies
- Lecture enrolment
- Administration of exams
- eLearning

For security reasons, each **UHH-Kennung** and each **STiNE-Kennung** has an individual password. The User ID must not be transferred.

## ▶ Online-Storage (UHHDisk)

Possibility to store data online. Access from the workstations in the computer pools via the so called Homeverzeichnis (directory, belongs to each UHH-Kennung). Access from any computer via webbrowser or Novell client.

- <http://www.rrz.uni-hamburg.de/> (via webbrowser, right corner on the top, button UHH-Disk)

## ▶ Wireless Networking

RRZ provides the central infrastructure to allow students of the UHH to use wireless services with their private computers and notebooks.

Further information (incl. Access Points, VPN):

<http://www.rrz.uni-hamburg.de/kommunikation/wlan-oeffnet-vpn.html>

Short guide:

[http://www.rrz.uni-hamburg.de/fileadmin/internet\\_kommunikation/wlan\\_uhh\\_en.pdf](http://www.rrz.uni-hamburg.de/fileadmin/internet_kommunikation/wlan_uhh_en.pdf)

Hint: Connection to university from home via VPN possible.

## ▶ Printer and Scanner at the RRZ

Using printers and plotter requires a fee.

- Starting balance: 5€
- Additional print quota at the Beratung (ground floor 19) with debit card (EC)
- Black/white printers: g.f. 6, 14b, 1<sup>st</sup> floor 117
- Colour printer/plotter/scanner: ground floor 6
- Notebook printing

Hint: Faculties and libraries may have different rules, and offer additional devices.

Further information:

<http://www.rrz.uni-hamburg.de/drucker0.html>

## ▶ Books

Scripts concerning IT topics (**RRZN-Handbücher**) sold in the **Beratung**. Payment with debit card (EC).

Further information:

<http://www.rrz.uni-hamburg.de/publikationen/handbuecher/vom-rrzn-hannover.html>

## ▶ Library

Search in library catalogues or internet in faculty libraries. **UHH-Kennung** often required.

Further information:

<http://www.rrz.uni-hamburg.de/bibliothekstechnik.html>

<http://www.sub.uni-hamburg.de/service>

## ▶ Software for Students

Free of charge:

Sophos Antivirus-Software for private use:

<http://www.rrz.uni-hamburg.de/sicherheit/viren0.html>

Software Unipark for online interviews:

<http://www.rrz.uni-hamburg.de/software-angebot/rahmenvertraege/unipark.html>

Further offers:

<http://www.rrz.uni-hamburg.de/software-angebot/studsoft.html>

## ▶ Lectures and Courses

Lectures and courses (e.g. Office, Videoprocessing), weekly lectures with exercises / block courses. Enrolment: 1st floor (on the stairs) / lecturer.

Further information:

<http://www.rrz.uni-hamburg.de/ausbildung.html>

## ▶ UHH - Lectures u.a.

**Lecture2Go** is the central media platform for the UHH. Lectures and other university events are recorded and can be watched or downloaded.

Further information:

[:http://www.lecture2go.uni-hamburg.de](http://www.lecture2go.uni-hamburg.de)