

Requirements

- A valid **stine ID / user ID** and **password**
- Access to the **internet** (e.g. via mobile network, wi-fi-hotspot)
- Delete previous eduroam installation (**Remove: "eduroam cat" app**), restart your device.
- In the reception area of eduroam Wi-Fi

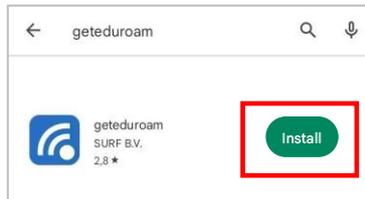
If you do not have a valid user ID or do not remember your password, please contact the ServiceDesk service team at the Regional Computer Center (RRZ).

1.

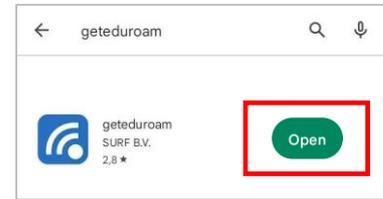
Open the "Play Store"



Search for "geteduroam", tap on "Install".

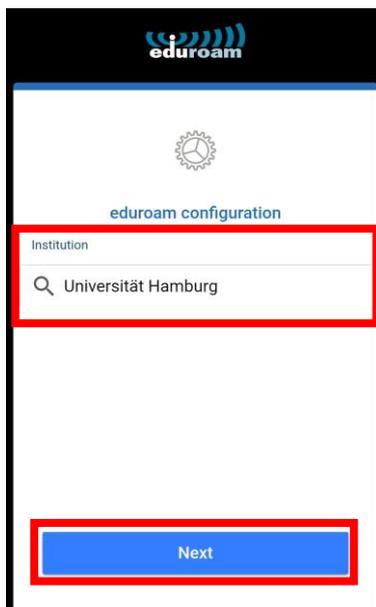


Tap on "Open".



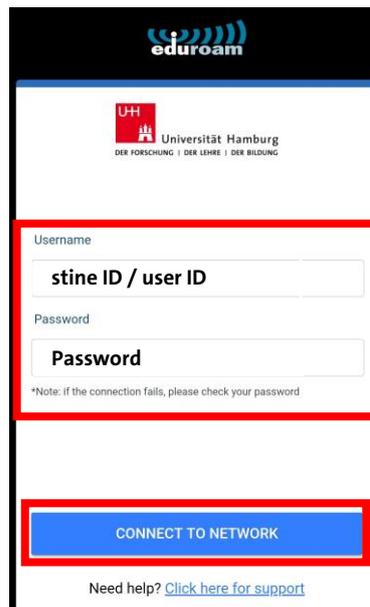
2.

- Enter "Universität Hamburg", select it from the list and tap on "Next".



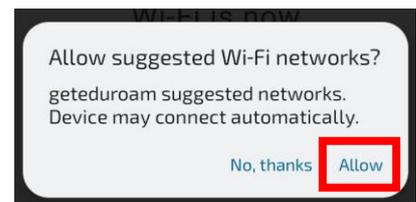
3.

- Username: **stine ID / user ID**
- Password: for your **stine ID / user ID**
- Tap on "CONNECT TO NETWORK"

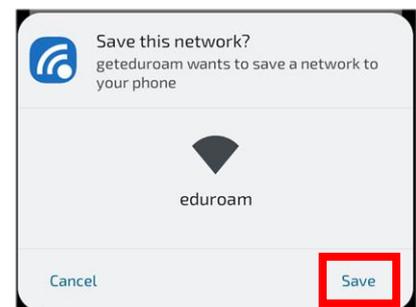


4.

- Allow the suggested Network, tap on "Allow".

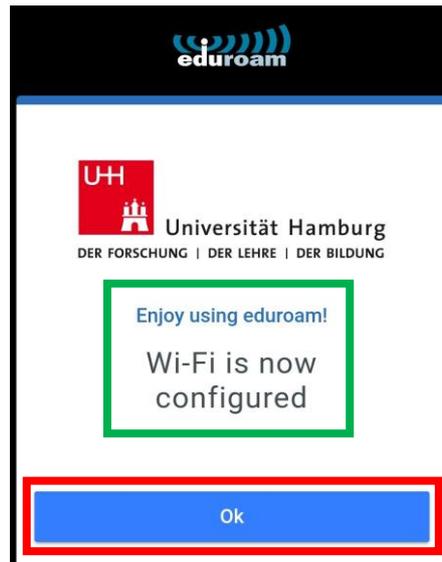


- Tap on "Save" the eduroam Network.



5.

- Eduroam is now **connected**, tap on “**OK**”.
- **Don't remove** the “geteduroam” app.



Troubleshooting when the connection fails !

- Check your login (stine-ID / password)
 - e.g. log in to stine
- Alternatively, try the manual installation
- Please contact our RRZ / Service Desk staff.