Requirements

- Only for members of the University of Hamburg (employees / students)
- iOS 16.0 or newer

If you do not have a valid user ID or do not remember your password, please contact the service team at the Service Desk in the Regional Data Center (RRZ).

1. Connect your iOS / iPadOS device to the internet.
   e.g. via mobile network or private wi-fi network

2. Tap on QR Code or scan with your Camera-App.
   Tap on the yellow banner!
   Now the profile will be loaded!

3. Tap on „Allow“.

4. Tap on „Close“.

5. Open the settings app.

6. Tap on „Profile Downloaded“ in the main menu of the settings.

7. Tap on „Install“.

8. Enter your lock screen code.
Note the info then tap on „Next“.  

Tap on „Install“.  

Enter your stine-ID password and tap on „Next“.  

Open the “WI-FI” Settings.  

Tap on eduroam and wait until the blue checkmark appears.